Apprenticeship Support Services

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Services organised under three pillars

Knowledge-sharing
- Library of resources
- Online training modules
- Inspiring examples

Networking
- Online networking
- Events: high-level, stakeholder meetings, learning seminars

Benchlearning
- Targeted support and capacity building
- Excellency model
- Self-assessments and mutual learning
- Progress reviews
1. Example of support for Knowledge-sharing

Online library of tools and resources

- Existing tools e.g. Apprenticeship Toolbox, ILO Toolkit for Quality Apprenticeships
- Key literature and reports on apprenticeships, including CEDEFOP reports
- Existing databases with interesting practices
- Relevant EU legislation and policy documents
- Links to national websites, key legislation and reports

Dynamic search function for quality-checked tools, knowledge and information
2. Example of support for Networking

Promotion and delivery of content-rich networking supporting quality and effective apprenticeships

Support for EAfA events including in 2019:

- EAfA meeting 21-22 March in cooperation with the European Parliament: Mobility of Apprentices (tbc)
- EAfA meeting 16-17 May in cooperation with the Czech Chamber of Commerce: The role of Chambers in apprenticeships and work-based learning (tbc)
- 4th EAfA-ETF Regional Seminar Topic: Supporting candidate countries June (tbc)
- WorldSkills Coalition Conference 23-24 August: EAfA-GAN workshop (Kazan, Russia)
3. Support via Benchlearning

Support Member States to improve quality and efficiency of apprenticeships through:

- Establishment of an excellency model and indicators against which to measure progress, based on EFQEA
- Tools for self-assessment and targeted expert and peer support, including mutual learning

Identify needs and deliver targeted and sustained support
And more services to come!
Gradual deployment from early 2019…

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Support Services Website
https://ec.europa.eu/social/main.jsp?catId=1147&intPageId=5235&langId=en
Stakeholder group

**Role:**
strategic guidance for planning, implementation and promotion of the support services

**Members:**
ACVT Bureau, EAfA members, EAN representative

**Meetings:**
2 per year in Brussels chaired by the Commission;
First meeting back to back with ACVT Bureau on 2 April 2019