EQAVET Peer Learning Activity on self-assessment for work based learning
27 – 28 March 2019 Göteborg, Sweden

How CIOFS-FP has used self-assessment to support quality assurance

Centro Italiano Opere Femminili Salesiane
Formazione Professionale
Who we are and what we provide

Association of VET providers sharing the same mission and vision
www.ciofs-fp.org
11 Regional branches
61 Vocational Training Colleges (VTCs)

CIOFS-FP provides all kinds of WBL activities:
• On-the-job training or internships
• Apprenticeship
• Integrated into school based training
main beneficiaries are young people, drop-outs, women, unemployed, NEETs, migrants, Roma people and other minorities

About 16,600 trainees per year

- Men: 42%
- Women: 58%

- From 14 to 18: 56%
- From 19 to 25: 19%
- Over 25: 25%

Coming from 77 different Countries:
- Marocco
- Romania
- Albania
- Tunisia
- Nigeria

Italian: 78%
Foreigns: 22%
Self-assessment within quality culture

Questionnaires & guided reports
Reports of visit & LOs form
Self- & Manager- assessment form
Minute of meetings
Annual assessment & Self-evaluation device by ISFOL - NRP EQAVET
Self-assessment culture

Self-assessment is considered as an integral part of the quality cycles.

Self-assessment is important for both professional development and improvement of training services/provision.

Still some difficulties of an all-round vision of the process and boost involvement of companies and families.
As a member of FORMA/CONFAP (a network of VET providers, work organizations and enterprises sharing Christian values), CIOFS-FP has taken part in the experimental phase of the dual system in Italy since 2016 [https://www.lanostraviaduale.it](https://www.lanostraviaduale.it)

Dual systems refer mainly to Apprenticeship pathways

Dual systems referred to all three kinds of WBL*
On July 2017 it was arranged a first survey to check the ongoing activities of the experimentation and the collaboration amongst companies and VET providers.

The outcomes of such a survey, together with the self assessment CIOFS-FP arranged according to its own QMS tools, led CIOFS-FP to:

- revise [www.smartciofs-fp.it](http://www.smartciofs-fp.it) platform a virtual space for e-learning activities, supply and demand matching, on-line collaborative activities;
- arrange a set of training sessions and a guidelines for companies mentor so as to support them when receiving a students.
- disseminate, within its Regional Associations, the guideline about actions to strengthen the dual system in VET
Late on 2017 dual training path moved from "experimental" to "ordinary" by law, thus giving a boost for the dual system to receive economic funds necessary to improve all activities in the process.

A second survey was arranged at the end of the school year 2017-2018 to check the new outcomes and to better understand what was necessary to improve the quality of WBL.

The questionnaires sent were 170 and 169 were the respondents
Case study - Italian dual system moving from experimental phase to ordinary practice in VET

Learners

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
<th>Change</th>
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</thead>
<tbody>
<tr>
<td>2016/2017</td>
<td>3,931</td>
<td>+2,152</td>
</tr>
<tr>
<td></td>
<td></td>
<td>+328</td>
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<tr>
<td></td>
<td></td>
<td>+3043</td>
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<td>2017/2018</td>
<td>6,974</td>
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<tr>
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<td>+81</td>
</tr>
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</tbody>
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ITALIAN DUAL SYSTEM MOVING FROM EXPERIMENTAL PHASE TO ORDINARY PRACTICE IN VET
Case study - Italian dual system moving from experimental phase to ordinary practice in VET

Students

- Allievi 17/18
  - Alternanza Rafforzata: +2,906
  - Impresa Formativa Simulata: +615
  - Apprendistato: 65%
  - IFS: 19%
  - PLA Self-assessment for WBL FdP

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EQAVET
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VTCs

2016/2017

148 CFP

2017/2018

169 CFP

+21

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PLA Self-assessment for WBL

FdP
Case study - Italian dual system moving from experimental phase to ordinary practice in VET

Companies

- Piccole imprese: +2,696 +97% from 2016/2017 to 2017/2018
- Medie imprese: +391
- Grandi imprese: +60

Total: +3,136 +97% from 2016/2017 to 2017/2018

Imprese: 3,249 in 2016/2017, 6,385 in 2017/2018

87% 10% 3%
Case study - Italian dual system moving from experimental phase to ordinary practice in VET

Companies

- metalworking
- Food & bakery
- hairdressing
- Tourism
- electrical
- trading
- Publishing and broadcasting
Case study - Italian dual system moving from experimental phase to ordinary practice in VET

Satisfaction

- Soddisfazione FAMIGLIE: 3.26/4
- Soddisfazione ALLIEVI: 3.17/4
- Soddisfazione AZIENDE: 3.13/4
- Soddisfazione OPERATORI: 3.11/4
Continual improvement of VET provision

**Strenghts**
- The dual system strengthened
- Provision of further services for young people & companies
- VET providers reliability by companies

**Weaknesses**
- Bureaucratic aspects ensnare companies
- Lower involvement of company mentor in the design of WBL training path
- Strengthen services to encourage the practical realization of the link between training and work

**Evidences**
- Interest of policy makers
- Revision of smartciofs-fp
- Vademecum for employers

**CIOFS-FP is arranging/improving**
- Work service desks to support companies with all labour law issues
- Wrote down guidelines for mentors and arrangement of preparatory meetings with them
- Professional development & training of staff as career consultant
CIOFS-FP & IT NRP EQAVET collaboration

Strong collaboration since years

- Participation in research-actions and surveys on quality issues
- Experimentation and dissemination of self-assessment device by ISFOL
- Participation to info days, seminars and training session on EQAVET framework arranged by NRP
- Publication of case studies on EQAVET website thanks to technical support by NRP
- Information and active involvement in EQAVET initiatives WGs & PLAs
- Mutual support to the implementation of innovative quality assurance methodologies such as Peer Review Methodology
  (organizational support to the dissemination of PRM in IT - participation in and hosting Transnational PRV)
- Dissemination of best practices on quality assurance
- Endorsement of NRP on EU projects on Quality issues
Thanks